



ACCOUNTS PAYABLE

The smart way to increase your revenues

ROBUST | PROFITABLE | STREAMLINED



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CLIENT:

- Our client is an American health care consultancy specializing in assisted living and long term care operating over 65 facilities
- Focuses on advising and assisting the client-nursing facilities they work with to maintain an exemplary relationship in providing the very best in patient care and high standard of care

CHALLENGES:

- A robust cash flow system had to be set up for the customer in order to regulate the processing of invoices from different sources - online, offline, emails.
- The client struggled to deal with high volumes of backlogs due to outdated invoices.
- The most challenging task was to process the document on the same day and process the payment on the following day.

The client was looking for a vendor that could streamline the entire accounts payable (AP) process, reduce payment delays, and exceed customer experience.

RAWHIDE EDGE:

- Rawhide' team of trained and experienced accounting professionals studied the customer's business process and the operational needs of the process.
- The team collated over 12000 invoices from different sources - online, offline, emails and listed the different kinds of transactions.
- All the key information related to a transaction was recorded into the PP platform.
- Identified duplicates, ageing payments based on terms and having them paid
- Rawhide audits the invoices prepared by IHCM by verifying date, AMT, GL Codes etc. and approves for payment)
- Entered and submitted by Rawhide team and approved by the facility onshore
- Perform monthly reconciliations and month closing reports

TOOLS USED:

- Procurement Partners – Invoices are entered and approved.
- Point Click Care – Import from PP & Upload to PCC for payment Processing

RESULTS:

- The payment cycle and the AP process improved drastically due to the speedy processing of documents.
- The customer's operational costs were reduced to a great extent by opting for Rawhide's offshore services.
- Capitalized on the difference between the time zones of the two countries - India and the USA - to successfully process all the necessary transactions before the next business day.
- The customer saved time on re-processing transactions and on exception processing
- Invoices were made readily available to the customers who could then pay promptly and reduce payment delays. AP back-office support reenergized the entire invoicing approach.

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