

# VIRTUAL CAPTIVE CENTER FOR MALAYSIAN ENTERPRISE



## KG Information Systems Private Limited

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## CLIENT

- The client is a world-leading provider of drone-based enterprise solutions, and a pioneer in the use of AI as an enabling technology for large-scale data capture and analytics.
- The client's total managed solutions for drones are deployed on major projects in Oil & Gas, Power Transmission and Distribution, Telecoms, Renewable Energy, Construction, Utilities, Infrastructure and beyond.

## **PROJECT DESCRIPTION**

The client was looking for an offshore vendor that provide data processing and software development support with fully equipped office space for the following scope of work :

- Stitching industrial wind turbine photos in support of their drone inspections (creating high quality stitched images quickly from drone photographed portions of individual turbine blades)
- Measuring dimensions of telecom towers and the assets in them
- Auditing and defect marking of Wind Turbines, Telecom Towers and Power Grids
- Offer Software Development Support including Web Dev, Mobile Dev, Desktop Dev and AI Engineers
- Monitor and track the status of individual teams

## **KGISL EDGE**

The most important challenges resolved included:

- Established back-office operations for this client at Coimbatore, India
- Fully staffed this facility with 70+ FTE's involving Data Processing Associates, Web / Mobile / Desktop Developers and AI Engineers
- KGiSL provided them with a facility which has capacity to scale up to 100 seats, workstations equipped with the latest Windows OS and licensed software (Ex: Pix4D, PixScape, Adobe Photoshop) that they needed for daily operations
- Improved the ROI by discovering ways to increase the effectiveness of back-office and automating the business functions
- Reduced annual payroll, time & labor operating costs and overhead expenses and improved customer satisfaction levels

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