

Serving World-Class Enterprises Enterprisingly

Case Study

HR Services – Background checks

Value creation through strategic partnership



KG Information Systems Private Limited

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The Client:

- Our client is a full Service HealthCare Recruitment and Staffing Firm assisting some of the most respected Hospitals, Health Systems, Vendor Management Organizations, and Insurance Companies throughout the **United States**
- Specialized in nurse recruitment and other healthcare allied positions.

The Requirement:

- The client was looking for a vendor that can help them efficiently in both US healthcare staffing as well as background checks
- Their staffing & background check requirements primarily involved nurse positions as well as few allied healthcare roles

Our Solution:

- KGiSL worked with the client's management team to build a custom staffing and background check process designed to meet the specific quality and cost-saving goals of the client
- A dedicated account team leveraging our internal resources was set up to manage background checks
- Completed background screening for nurses including Office of Inspector General, Disciplinary Actions, Excluded Parties (System for Awards Management), Criminal Checks, Sex Offences, Work History, References, Education Verification and Skills Checklists
- Coordinated and followed up with nurses, obtained and verified credentials including nursing license, CPR card, driving license, drug screens, self-declaration, health records (TB, Immunization, Drug Screen, Fit for Duty) etc.
- The team validated and compiled all records and submitted to hospitals before they started work
- KGiSL also saved the client's time with its streamlined staffing processes

The Results:

- Effectively fulfilled staffing and background screening requirements for this client
- Significantly reduced operating costs
- The client was pleased with the services that they wanted business partnership with us and as a result we manage the end-to-end operations, after-hours scheduling, staffing & payroll process for all of their temps and clients

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