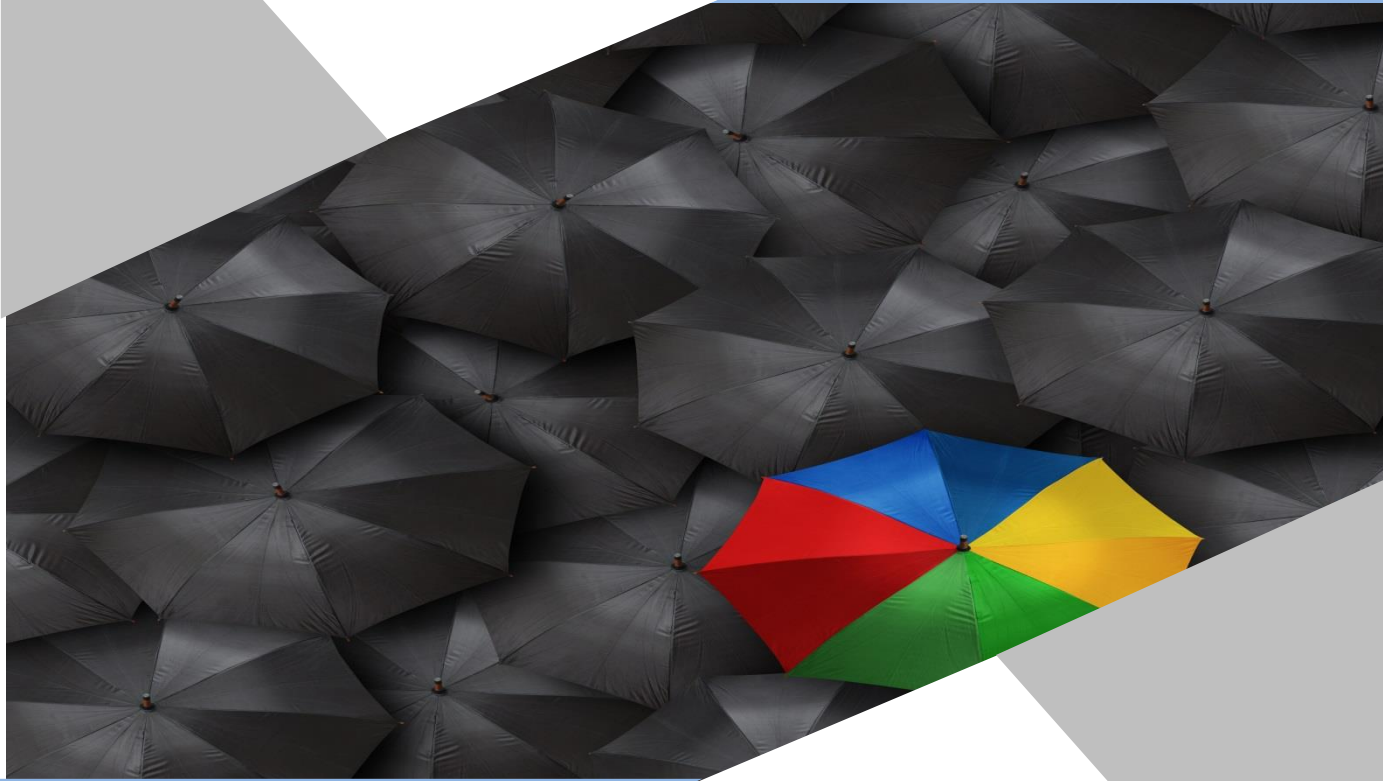




Serving World-Class Enterprises Enterprisingly



Case Study

HR Services – ATS Management

Value creation through strategic partnership



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The Client:

Leading American Entertainment and Sports Broadcast Media Company that operates in over 200 countries and territories across all seven continents, in 16 languages

The Landscape:

- Our client had a large team of internal recruiters who were fully focused on fulfilling the recruitment requirements that ranged from some very highly specialized and time-sensitive roles through to volume hiring.
- They had an ATS technology supporting their recruitment function which required dedicated time to be properly managed
- The client decided to engage an external vendor who could provide support to their in-house recruiting teams in managing their ATS on an ongoing basis

How we helped this client?

- KGiSL deployed a dedicated team with experience in handling leading ATS systems and high volumes of data to support the global recruiting organization of this client.
- This team works hand-in-glove with client's in-house recruiters and offers ongoing ATS Management support.

Some of the tasks that we help include:

- Adding resumes / names sourced into ATS
- Reviewing resumes in client ATS and qualifying/disqualifying them based on the given job criteria
- Maintaining candidate statuses and dispositions in ATS for different requisitions
- Maintaining different requisition statuses
- EEO/OA & OFCCP Compliance support
- Posting jobs and assessment questionnaires for different requisitions through ATS etc.
- Searching resumes from Portal matching the given criteria
- Resume Formatting
- Email support informing candidate about their feedback
- Preparing metrics, analytics and reports
- Other backend support as and when required

The Results:

- Saved time for the in-house recruiting team by effectively managing ATS platform without any disruption to their core business
- Reduced operating costs
- Quick back-office process ensures faster turnaround for our client recruiters. The client is pleased with the services and we manage their ATS on an on-going basis

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