

CASE STUDY

LEGAL GARNISHMENT SERVICE



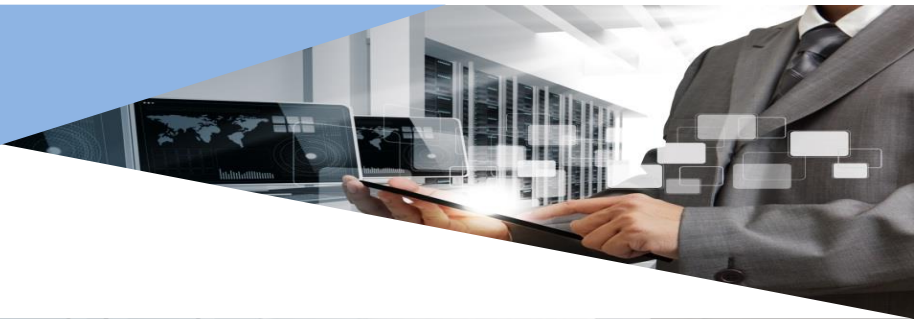
KG Information Systems Private Limited

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Client Profile

- A financial group offering a range of services including Collections, Patient Balance Financing, and Accounts Receivables Management services to private and public companies.
- The client also provides debt collection services for businesses like Receivables Purchasing & Management, Revenue Consulting, Debt Purchasing, Legal Collections, Collections.

The Landscape:

- The debt collection division with the client company helps creditors with a tested and proven system of scoring and analysis to determine the best method of collection for defaulted accounts.
- The client follows a variety of resolution options for a higher rate of return including professional processes, debtor notices, contact schedules, garnishment and skip tracing resources
- The client has established a nationwide network of attorneys to help ensure recovery of debt accounts.
- The client deals with a very large volume of defaulted accounts on a daily basis and wanted to engage KGiSL in support of preparing garnishment orders for collecting defaulted monies.

How we helped this client?

We provide dedicated administrative support to the client in various stages of the debt collection process life cycle including handling of legal garnishment documents, case updates within the court and client systems. Our staff handle all paperwork preparing garnishment materials in support of court order to regain the funds owed

- Receive, scan, and index debt related documents
- Verification of documents
- Prepare garnishment documents quickly and accurately
- Assign payment to the third party (state, attorney etc.)
- Deliver Garnishment file and reports electronically through client's technology platform
- Managing all paperwork, handle inquiries, responses and follow-ups

The Results:

- **Accuracy:** High quality & accurate reports (98%-100% accuracy)
- **Quick:** Existing stage turnaround periods are decreased by 30%
- **Availability:** Round the clock availability. Zero downtimes and very responsive
- **Customized Process:** Process is fully customized to meet client requirements

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